

Collaboration solutions



Increase your team's productivity

x-tention's collaboration solutions allow your team to work together efficiently and flexibly in a secure and powerful infrastructure environment. You will see the benefits as your staff become more motivated and your business processes more stable and productive.

Collaboration solutions

Work effectively as a team – anytime, anywhere

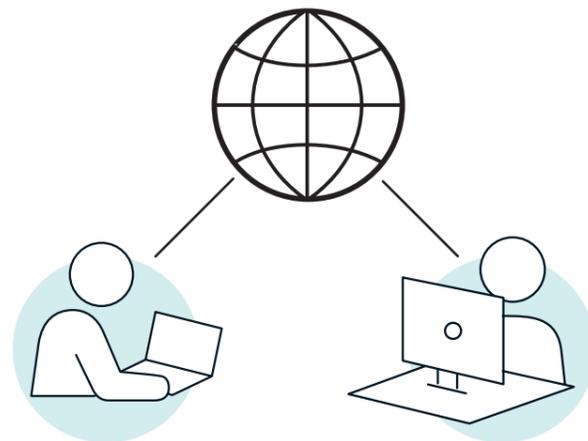
x-tention provides you and your staff with simple and flexible collaboration solutions, enabling you to work efficiently at any time, wherever you are. Each solution can be scaled to suit your specific situation. All you need are an audio- and video-enabled device (PC, laptop, smartphone or tablet) plus an internet connection.

Our professional service provides everything from individual guidance and assistance with planning your video conferencing solution to implementation and after-sales help from our support team.

Public Collaboration Cloud

Cisco Webex and Microsoft Teams

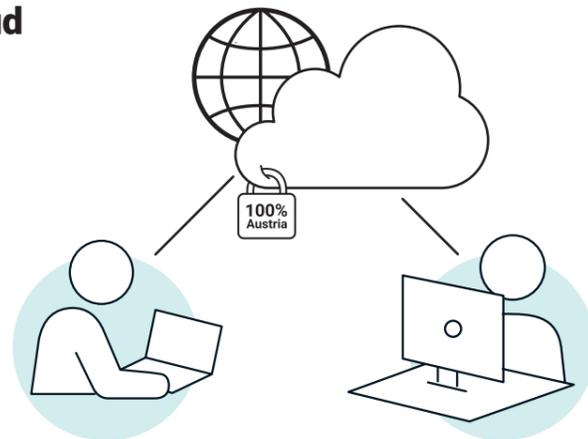
State-of-the-art collaboration solutions such as Cisco Webex or Microsoft Teams allow users worldwide to connect with colleagues or business partners, hold meetings and share data. As x-tention is a partner of Cisco and Microsoft, we can provide direct and prompt access to these solutions, so customers do not need to worry about the administrative details.



x-tention Private Collaboration Cloud

Performance and stability from Austria

x-tention offers customers a private cloud solution based on state-of-the-art Cisco collaboration technology. Run in x-tention's own data centres in Wels, Austria, it is completely independent of global providers. The local site and limited number of users guarantee a high level of stability and top-speed data transfer. In addition, we apply highest standards of data protection and system reliability.



Functions



Video conferencing and chat

Our solution allows you to hold video conference calls, 1:1 and group chats, joint meetings and presentations with selected members for as many participants as you need. As a Cisco Premier Certified Partner of many years, x-tention also has extensive experience in coordinating video conference calls and digital data exchange.



Data and screen sharing

All our solutions allow you to share your screen with other participants to show them information in real time. Participants can also edit and send documents as a team at any time.



Calendar function

You can plan telephone and video conference calls in advance using the calendar functions. All call participants receive the dial-in data and can join individually.



Service helpline

Our experienced team of specialists plan and set up video conference solutions. If you have any questions or problems, our service desk is open around the clock.

Collaboration devices

We provide an extensive range of innovative, high-quality devices, tailored to your needs: IP telephones, web, mobile and desktop clients

Products



Cisco Webex DX80

The Cisco DX80 is a 23" full HD touchscreen monitor with an integrated, adjustable camera. It is both a video conferencing system and a workspace. Its integrated speakers and microphones provide top audio and video quality for three to four participants.



Cisco Webex Room Kit Mini

The Cisco Webex Room Kit Mini is a high-quality set-up comprising camera, speaker, microphone and codec in one single compact unit. It connects to an end device such as a monitor or projector to create an HD video conferencing system. This system is ideal for small to medium-sized meeting rooms. The Room Kit Plus is a good choice for larger meeting rooms.



Cisco TelePresence Precision 60

The Cisco TelePresence P60 is a powerful integrator solution for large meeting rooms. The system has a 10x optical zoom and superior adaptability to the lighting conditions in the room. The Cisco TelePresence Precision 60 offers the best image quality of all our video conferencing solutions. You can control the unit quickly and easily using the 10" touch panel.



Cisco Jabber TelePresence

The Jabber desktop client allows you to take video calls on your PC, notebook, tablet or smartphone and share them on your desktop. All you need is a webcam for the video transmission.

Cisco Premier Certified Partner

We chose Cisco as our partner based on their high-quality devices and professional service. A good video conferencing solution has a high-resolution image quality, with a sound quality and camera to match. If you want to use the solution daily to its full potential, usability and integration are also deciding factors.



Meeting room equipment: using video conferencing to full effect in your meetings

As well as Collaboration Cloud solutions for digital video conferencing, x-tention provides extensive end-to-end solutions for meeting rooms. Our portfolio includes state-of-the-art audio and video set-ups for the best possible result in all kinds of meeting room, plus a secure and data-protection-certified video service. Drawing on their extensive technical expertise, our experienced team develop bespoke one-stop solutions for a range of video conferencing systems, tailored precisely to your needs.

Benefits of x-tention video conferencing solutions

- x-tention is a leading IT service provider in the healthcare sector
- Data storage in Austria guaranteed
- Highest standards of information and data security
- Video stream cannot be recorded centrally
- Complete service with on-call assistance 24/7
- No investment required for data centre infrastructure
- High-quality devices
- Many years of hands-on experience in the field
- We stay ahead of the curve thanks to regular, direct contact with the manufacturer, Cisco
- Certifications:
Certified operations in accordance with ISO 27001
Cisco Premier Partner
Cisco Master Cloud and Managed Services
Certified Partner

Stream my Class

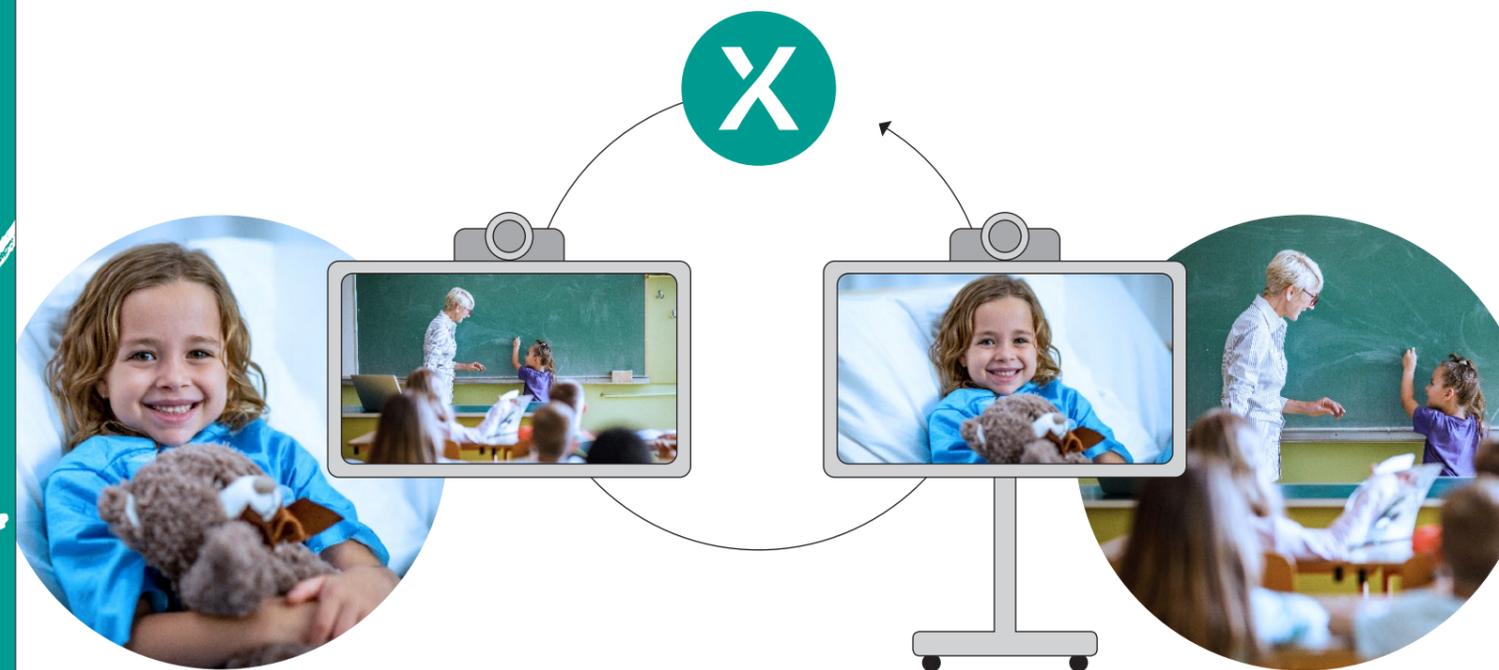
Stream my Class

We bring school to your child

When children become seriously ill, everything changes overnight. Hospital stays and an increased risk of infection mean that they can no longer go to school, and they lose contact with their friends. But this social contact plays a key role in their recovery process.

‘The main goal of our project is to make sure pupils still feel part of the classroom community.’

That’s why x-tention has joined forces with tech company Cisco Austria to develop a virtual classroom called ‘Stream my Class’. This complete video conferencing solution allows sick children to reconnect with their classmates.



How it works

A specially developed mobile video conferencing unit – with monitor and high-resolution camera – transmits the whole lesson live. The child also has a video conferencing solution at home, which allows them to interact with their teacher and classmates.

Technical requirements

All you need to use 'Stream my Class' is a power supply. As the unit is a complete solution, it has the rest of the technical requirements and components covered.

Data protection and information security

'Stream my Class' is operated in x-tention's own data centres, providing the highest standards of data protection and system reliability. This service simply uses an encrypted data stream, transmitted using a point-to-point

connection. x-tention is also certified for information security in accordance with ISO/IEC 27001:2013 and holds 'Certified Data Protection Management System' certification from TÜV Austria.

Availability and financing models

We're glad that there has been so much interest in 'Stream my Class'. Depending on the country and the region, several units are now available to supply both children and the educational institution.

If you need our solutions or want to help affected children, we'll be happy to answer your questions on availability and financing models and help you implement the project in your region.

Benefits

- Keeps the classroom community together and aids recovery
- Completely mobile solution – only requires a power supply
- Easy to use with child-friendly interface
- Camera and camera angle can be controlled by the child
- Maximum information and data security (ISO and TÜV certified)
- Includes a template of the required consent form for all participants.

Tumour board

& selected customer testimonials
for collaboration solutions

Video conferencing system for doctors and hospitals

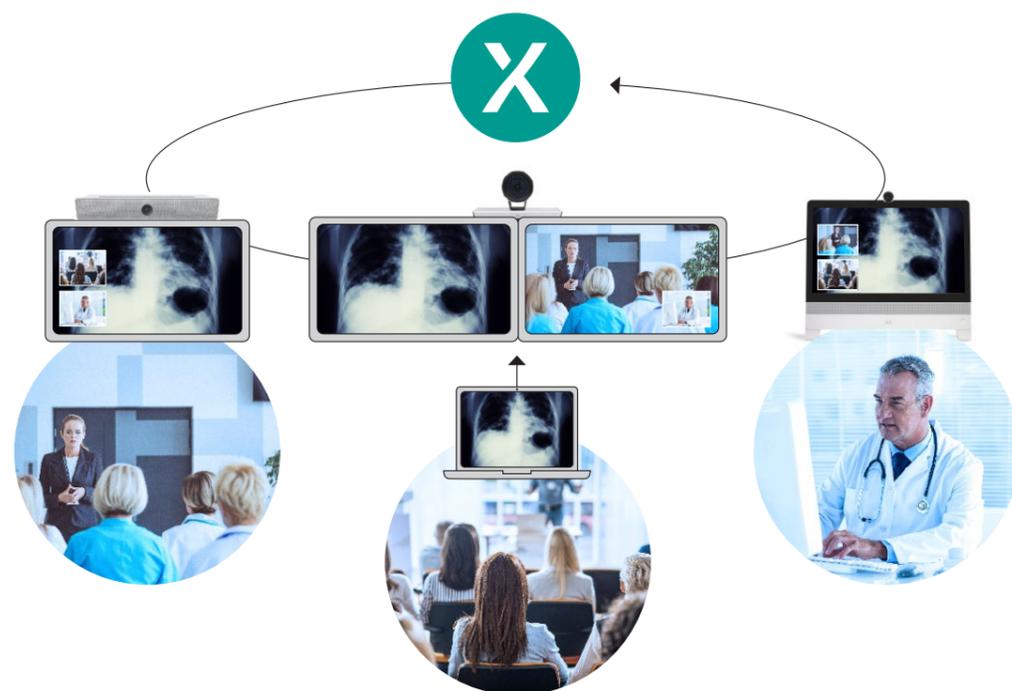
Maximum security and outstanding treatment success

Where patients have serious and complicated illnesses, it is crucial to have interdisciplinary cooperation between a whole range of specialist departments – from internal medicine specialists to surgeons and radiologists. Tumour boards, for example, bring specialists together to decide on appropriate, individual courses of treatment for cancer patients.

The use of practical, state-of-the-art video conferencing systems connects hospitals and doctors, increasing the quality of treatment while saving time and money.

Data protection and information security

As personal data is being exchanged, it is necessary and important for this service to be run in high-availability data centres that are certified for data protection. x-tention's data centre operation has been certified in accordance with the international standard for information security, ISO/IEC 27001:2013, since January 2011.



Benefits

- Data storage in Austria guaranteed
- Highest standards of information and data security
- Video stream cannot be recorded centrally
- Complete service with on-call assistance 24/7
- High-quality devices

Selected customer testimonials for collaboration solutions

Wels-Grieskirchen Hospital

'The interdisciplinary tumour board allows us to consider various aspects of a case at the same time and therefore make better decisions regarding treatment. Exchanging information with other experts allows us to improve our skills and continually learn from each other.'

Senior registrar and university lecturer Dr Thomas Kühn, PMPH | Department of Internal Medicine IV, coordinates the interdisciplinary tumour board

'From an IT perspective, effectiveness and transparency are essential criteria. The tumour board not only provides patients with comprehensive treatment quality; we can now also measure that quality and continue to optimize it.'

Dr Harald Eder | Assistant doctor for palliative care

LSZBS Isidor

'The SMC unit provides a form of virtual schooling that is technically very simple and yet secure in terms of data protection. Being able to take part in lessons from home and learn along with the class is not the only positive aspect here. Social contact with classmates in particular can have a positive effect both on academic success and on the recovery process.'

Georg Moser | Peripatetic teacher for physically disabled pupils

'Stream my Class' for private use

'Two falls – two serious injuries – two operations. Our son had to undergo operations on both knees within six months. Both operations were successful, but the pain persisted. We tried everything – doctors, physio, additional treatment, alternative medicine – but the pain was still there. We were told, "He'll have to grin and bear it". Knee pain is nasty, but there's no other way. The boy will just have to put up with it, and most importantly he needs to be in school. We stuck with it, tried everything, but it didn't work – the pain was too much. Our son wasn't able to go to school often enough and he felt cut off.'

During that difficult time we were offered "Stream my Class" – it was hoped that the video conferencing solution would enable our son to take part in lessons again. Exciting stuff for a 13-year-old and his classmates! The mobile video conferencing unit – with monitor and high-resolution camera – was set up in the classroom,

and our son was given a tablet. After a brief introduction we got started. There were a few technical difficulties at the beginning, but then again, the devices were being controlled by 13-year-olds. We had fantastic support from the x-tention team. They were very committed and enthusiastic, and we were well looked after.

Many thanks to the x-tention team, to all the teachers and the [Austrian] Ministry of Education, who helped us through difficult months by providing the video conferencing solution. I can't put into words how much it meant to us to have this opportunity. I'm certain that the video solution will help many other children in similar situations, and I hope that any children who need help will be able to use the conferencing units.'

Anita Görgy from Vienna | Mother of the 13-year-old pupil

x-tention group



How to get in touch

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