



Meeting Solvency II requirements

Baloise Group

Implementing company: **soffico GmbH**
Location of the client: **Basel, Switzerland**
Branch: **Business**
Website: **www.baloise.ch**
Employees: **9.100 worldwide**

The Basel-based Baloise Group is a European provider of insurance and pension solutions. Using the concept of the »safety world«, the company connects insurance with intelligent prevention. The Baloise Group has about 9.100 employees worldwide.

Challenges:

- Companywide IT-reorganisation and IT-centralization in Basel
- Complex, heterogeneous and cross-national system landscape
- Regulatory requirements based on Solvency II
- Digitalization of ITIL processes

Solution:

- The Orchestra Platform as a strategic tool for process and system integration
- Gradual connection of cross-national, external systems with a variety of protocols, formats and technologies
- Multistage implementation of the ITIL processes asset, change and service request management in addition to planning and calculations, commissioning & cost allocation – License Management with USU Valuation and Orchestra

Benefits:

- Lower processing costs due to automated procedures via electronic data exchange
- The system is fully administered and operated by the Baloise Orchestra usergroup staff
- Scalable and flexible IT-architecture
- Secure data transfer and audit safety across company boundaries thanks to cryptography and authentication technology