

xtention
IT with care.

VIVENDI®

Software for the social care sector



connext 
VIVENDI

VIVENDI®

The complete solution for all social institutions

VIVENDI® is flexible, enabling you to map your institution's organizational processes and structures quickly and clearly. You can set all parameters individually right down to the last area level for the organizational unit in question. You can also call up evaluations for each area individually or across areas. VIVENDI® guar-

antees a high degree of customization, and you can specify which tasks are to be performed centrally or locally.

Where can VIVENDI® be used?

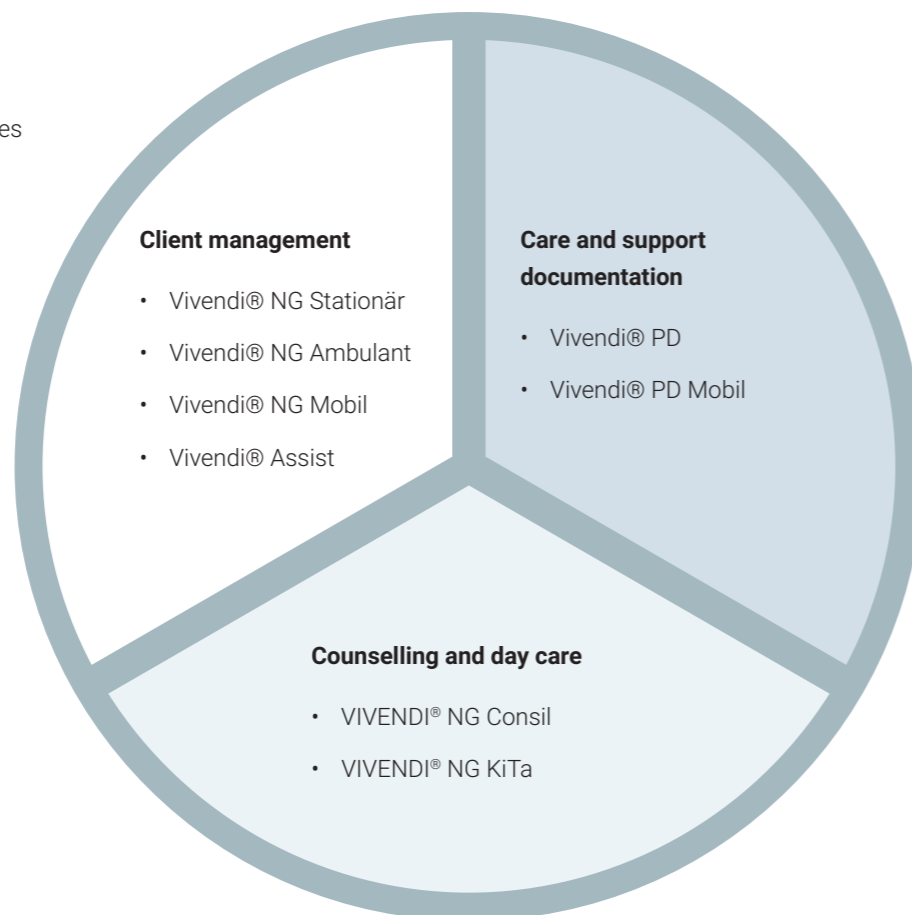
- Geriatric care (residential and outpatient care, sheltered housing, day care, respite care)
- Disability support (at home, outpatient support/support centres, employment/sheltered workshops)
- Youth care (residential support, outpatient sheltered housing, outpatient support/support centres)
- Children's day care facilities (nurseries/preschools, early intervention facilities/therapeutic childcare facilities)
- Advice centres and special services (counselling on addiction, debt, migration, pregnancy, family/parenting, plus psychological counselling)
- Healthcare/hospitals
- Bodies funding a mix of institution types

Which work areas does VIVENDI® support?

- Client management
- Care and support management
- Personnel management

The VIVENDI® modules

When it comes to VIVENDI®, you don't have to choose between rich functionality and user-friendliness! Our software's standardized, uniform and well-structured user interface guarantees that you will learn how to navigate all VIVENDI® modules in no time.



CLIENT MANAGEMENT



VIVENDI® NG Stationär

Client management for residential facilities

VIVENDI® NG Stationär handles home management and service invoicing for residential and semi-residential institutions, including room, personal expense and appointments management, plus accounting interfaces, evaluations and document management.

Master data

- Client management (inc. photo)
- Contact management
- Institution management
- Staff management
- Prospective client management
- Occupancy management

Interfaces

- To financial accounting
- To data exchange with funding bodies
- To all other VIVENDI® modules
- To various Microsoft applications (including Word and Excel)
- To data exchange with telephone switchboard, kitchen systems etc.

Invoicing

- Invoicing run with automated cost distribution (including invoice and revenue preview)
- Cancellation assistant
- Freely configurable service catalogue
- Personal expense management

Additional functions

- Task, appointment and mail system
- Evaluations and reports
- Resource management
- Workflows
- Menu service
- Training planner
- Time management
- Skilled service hours

VIVENDI® NG Ambulant

Client management for outpatient facilities

VIVENDI® NG Ambulant is the tool for client and staff management, planning, invoicing and evaluation in outpatient care and support facilities. Building on the functionality provided by VIVENDI® NG Stationär, VIVENDI® NG Ambulant allows you to map the mobile care and support process as a whole.

Functions

- Route and visit planning including route planner and optimization
- Graphical target/actual comparison
- Vehicle fleet and key management
- Recording visit-related client master data (e.g. preferences or particular notes)

VIVENDI® Assist

Exchange information with third parties

Seamless communication between people receiving help and their team of specialists, therapists, doctors and family members is a fundamental aspect of client well-being, particularly in care and support. You need a communication interface that is not only accessible to support and care staff, but to everyone involved in the care process, enabling you to share information directly.

VIVENDI® Assist was developed especially for communication with third parties. VIVENDI® Assist not only enables you to share all required information from the VIVENDI® modules with a specified group of people, but it also includes an integrated messaging system with which you can contact people directly. You can install this standalone app at the touch of a button on any iOS or Android device.

Connex's VIVENDI® Assist is an IoT connector that enables you to integrate various devices (e.g. a bed that monitors a patient's vital signs), as well as allowing stakeholders to play an interactive role in the care process. Since they can access the digital patient record, all stakeholders are kept informed about care and health data, medication and upcoming appointments. The integrated message function enables you to communicate directly, quickly and, above all, securely. Everyone – the client, their relatives, support providers, doctors and carers – plays an active part in creating an integrated support process.

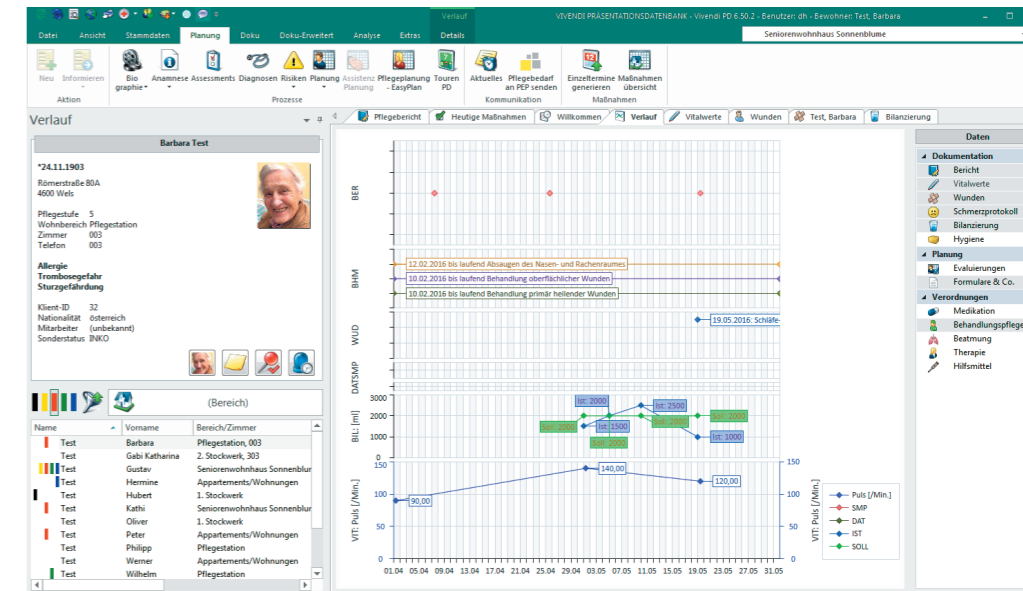


CARE AND SUPPORT DOCUMENTATION

VIVENDI® PD

Care and support management for outpatient and residential facilities

VIVENDI® PD maps the care and support process in an ideal way, making planning and documentation particularly efficient and secure. The software includes many convenient options for simplifying repeat activities (e.g. care standards and planning modules). There are complete and logical links to avoid creating duplicate entries. The care model, action plan, standards, etc. can be freely defined as required, allowing you to depict any structure in VIVENDI® PD.



Master data

- Medical aids
- Documents (findings, notices, etc.), cost types
- Individual warning levels
- Freedom-restricting measures (inc. interface to resident's representative)

Care and support plan

- Biography
- Care history
- Planning and evaluation
- Assessments
- Forms
- Diagnoses
- Risk factors/centre

Documentation

- Care and support documentation
- Vital signs
- Intake/output, hygiene log
- Emergency log
- Prescriptions, medication management
- Wound management
- Doctor's visits

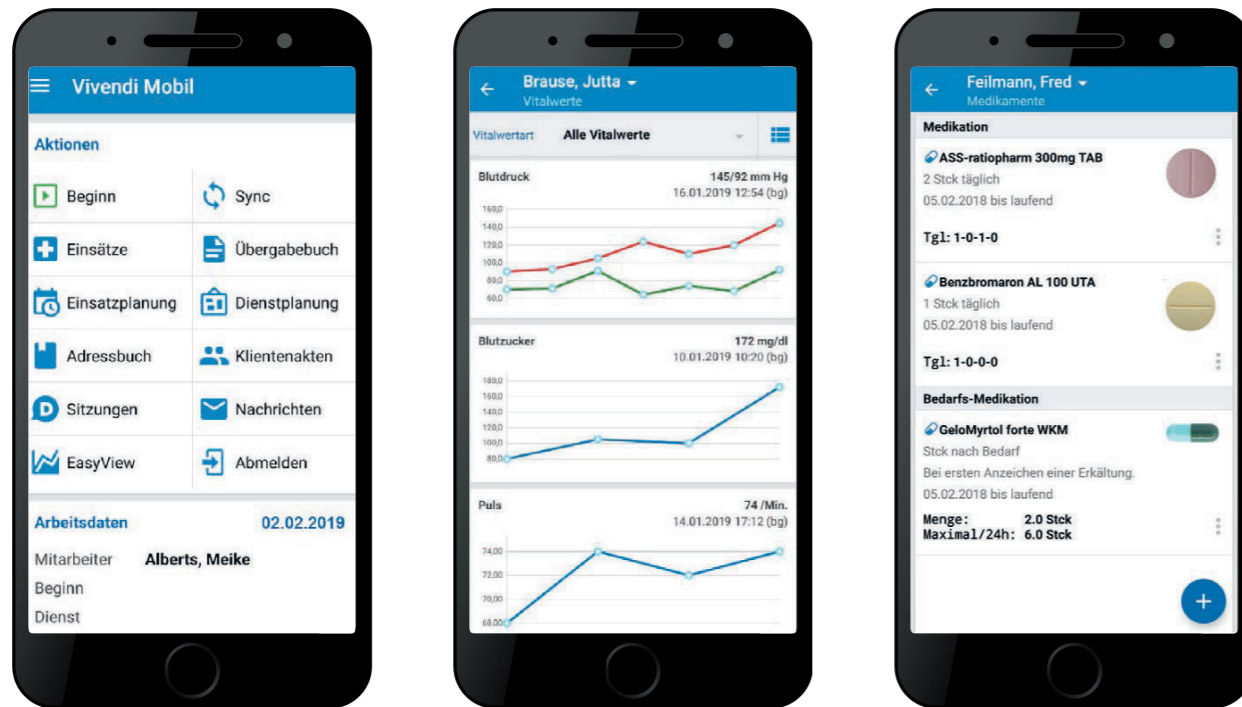
Additional functions

- Task, appointment and mail system
- Evaluations and reports
- Resource management
- Shift handover report
- Workflows
- Interface to resident's representative
- EHR integration
- Federal state-specific invoicing

VIVENDI® PD Mobil

Mobile documentation

The VIVENDI® PD Mobil module's intuitive touchscreen and minimalistic software design make it particularly user-friendly. The app is closely linked to its underlying software, VIVENDI® PD. All information flows seamlessly into VIVENDI® PD so you do not need to re-enter any data. You can also use all of the software's functions offline. Anything you enter while offline is automatically synced as soon as the software connects to the VIVENDI® database.



'Our main aim is to really understand customer requirements in detail before the project starts. This understanding combined with our powerful products and many years of experience in the health and social care sector give us an excellent starting point to deliver projects successfully with x-tention.'

CONSELLING
AND DAILY
SUPPORT

VIVENDI® NG Consil

Case management for counselling centres and specialist services

VIVENDI® NG Consil focuses on a person's particular counselling requirements, which are depicted using individual counselling cases. Administrative, documentation and evaluation-related tasks for counselling centres and specialist services, such as debt, addiction, pregnancy or parenting counselling, are at the heart of this module. VIVENDI® NG Consil's user-friendly and customizable functions support general counselling beyond individual cases, while adhering strictly to data protection regulations and statutory requirements.

Master data

- Quotas/meetings
- Case data
- Documents (findings, notices, etc.)

Planning/invoicing

- Planning (care planning)
- Invoicing of services
- Payment plans
- Budget plans

Documentation

- Counselling documentation
- Quick recording of services and actions using barcodes

Additional functions

- Task, appointment and mail system
- Evaluations and reports
- Resource management

VIVENDI® NG KiTa

Client and support management for childcare facilities

VIVENDI® NG KiTa supports administrative workflows in childcare facilities, including therapeutic day-care facilities. Set up to cater to the particular needs and activities of preschools, integrated preschools, nurseries, therapeutic day-care and early intervention facilities, the comprehensive functions offered by VIVENDI® NG KiTa simplify and optimize workflows in those institutions.

VIVENDI® ASSIST

A digital, connected
and cooperative world
of the social sector.

VIVENDI® CC

With VIVENDI® CC
Controlling always
everything in view. (page 14)

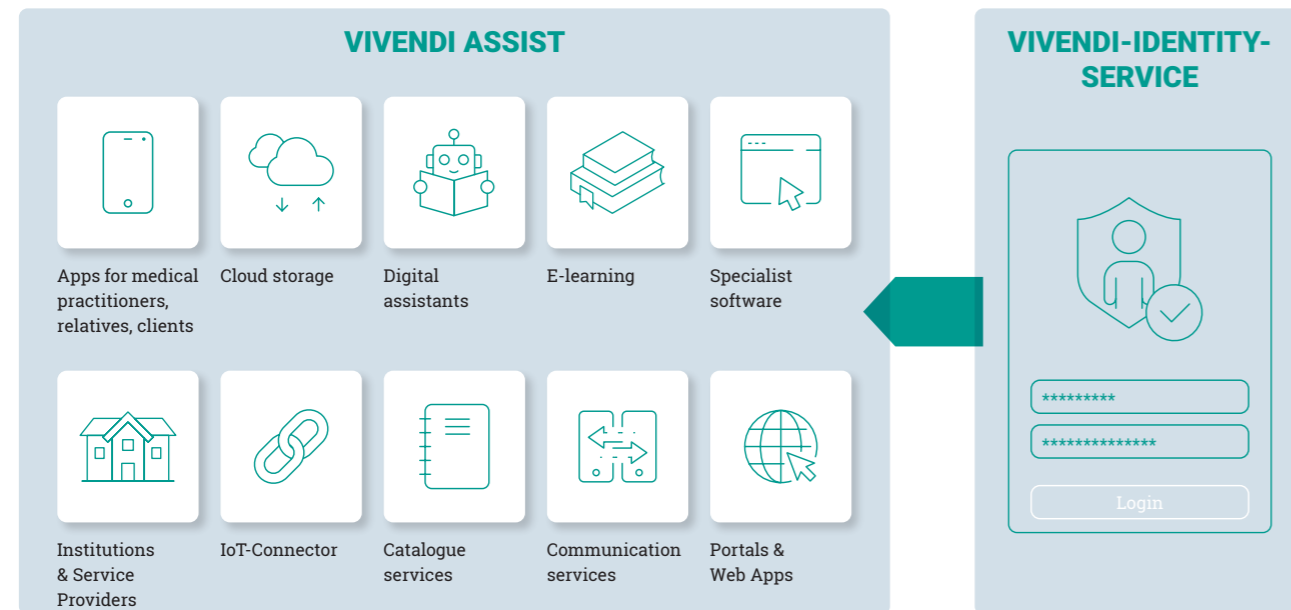
VIVENDI® Assist

The platform for the digital age

The new VIVENDI® Assist platform is your easy access to the digital, connected and collaborative world of the social sector. It connects facilities, institutions, service providers and the Internet of Things with Vivendi® by providing bundled digital services. This enables cooperation and networking with partners and integrates apps, portals, services and devices easily and, above all, securely. With the Vivendi® Assist platform, you can put together your personal service portfolio online and combine functional modules exactly as you need them.

Simple, digital, connected!








- Access to the digital world of the social sector
- Access to a wide range of services
- Cooperation and networking with partners
- thanks to standard interfaces
- Easy integration of apps, portals, services and devices
- Flexibly scalable
- Cloud-based and resource-saving
- Reduced manual updates
- Secure

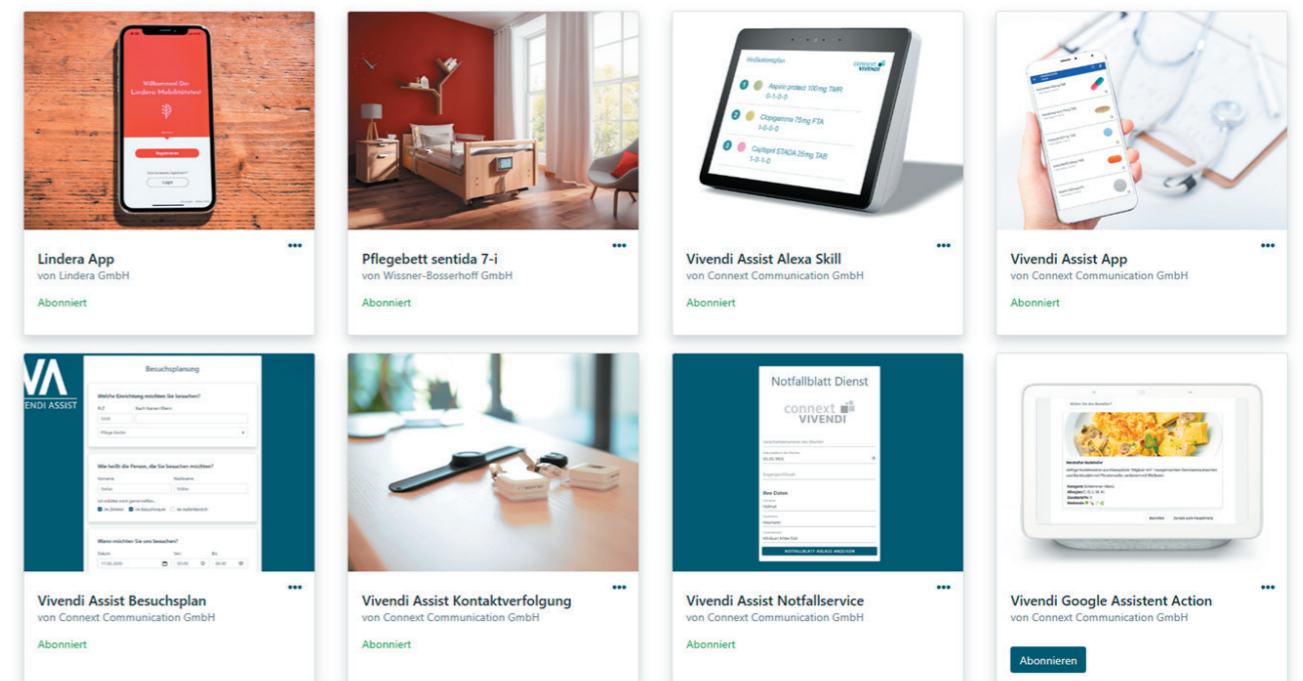


Benefits of VIVENDI® Assist

- Low-threshold participation and integration of all stakeholders (doctors, relatives, third-party companies, providers of various services,...)
- High ergonomics for all users
- Maximum IT security (VISA - "Vivendi®" passport passport" for the digital world)
- Consideration and fulfilment of all data protection requirements
- Technically established platform with a consistent thread (pioneer and innovator - Vivendi® Assist was first introduced in 2018)

Currently, there are already more than 20 services (VIVENDI®-internal but also via third-party providers) in the "Store" and the number is constantly growing. Here is a small excerpt of the services that are now available:

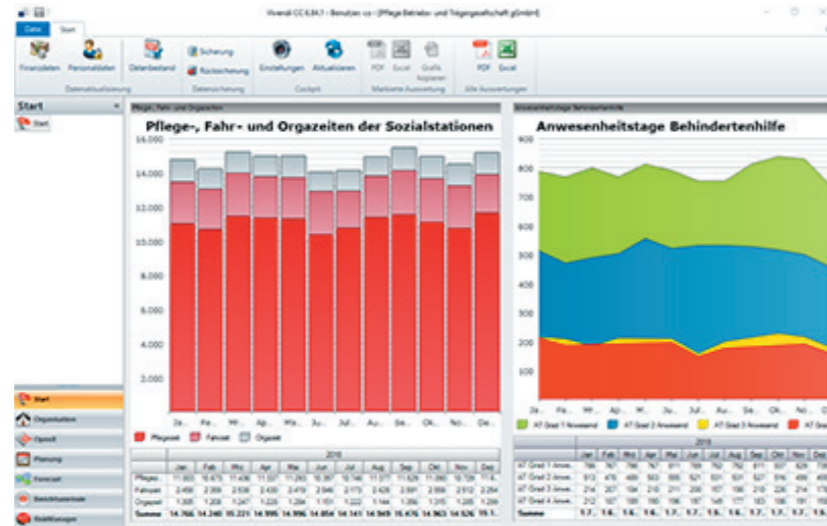
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VIVENDI® ASSIST APP
 Safe, ergonomic, free(!) and low-threshold communication with doctors in private practice, relatives,...
- 
MOBILE MENU SERVICE
 Easy meal ordering via app - you as the facility manage the warehouse and kitchen simply and centrally
- 
TELEVISITS
 Manage virtual and on-site visits more easily, both for you as a institution as well as for the relatives with automatic calendar integration
- 
MESSENGER
 Network with organisations beyond your internal institution
- 
NURSING BED CONNECTION
 Connect care beds and automatically transfer weight values and vital signs into your care documentation.
- 
ALEXA CONNECTION
 Use the Vivendi Assist Alexa Skill to retrieve report entries, vital signs and medication of the clients via Alexa
- 
VOIZE VOICE ASSISTANT
 Speak all your entries in prose into the smartphone - VOIZE generates through semantic speech recognition, VOIZE generates automated report entries in the right categories.



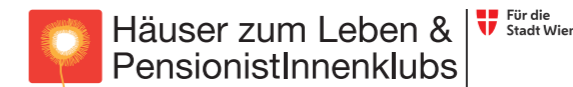
VIVENDI® CC

Evaluate, plan and organise key business figures

With the Vivendi® Controlling Center, company key figures can be evaluated centrally, clearly and conveniently. With the Business Intelligence solution, Controlling compiles recurring reports from preconfigured modules and prepares them as an evaluation basis for strategic and operational decisions. The big advantage: once configured, key figures and measures can be used again and again. The times of time-consuming formula calculations with Excel tables are thus history.



Some of our customers



Benefits of VIVENDI®

- Modular structure
- Highly scalable
- Ergonomic interface
- Highly integrable with other systems (interfaces)
- Platform-independent (smartphone, tablet, laptop, PC)
- Can be highly tailored to the requirements and processes of each institution
- Integration with electronic health records is secure and user-friendly and has been for years
- Expert management (by telephone helpline and email) with ticket system and quick response times
- Update policy: As a customer you always have the right to the latest version (excluding service charges for installation)
- Monthly release cycles due to agile software development (in Germany)

x-tention group



How to get in touch

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