

Videoconferencing systems

Increase your team's productivity



Videoconferencing systems

Work effectively as a team – anytime, anywhere

x-tention provides you and your staff with simple and flexible videoconferencing systems, enabling you to work efficiently at any time, wherever you are. Each solution can be scaled to suit your specific situation. All you need are an audio- and video-enabled device (PC, laptop, smartphone or tablet) plus an internet connection.

Our professional service provides everything from individual guidance and assistance with planning your video conferencing solution to implementation and after-sales help from our support team.

Who benefits from our services?



Hospitals



Social and
public
institutions



Nursing and
retirement homes



Doctors'
practices



Schools



Universities



Industry



Insurance
companies

Public Collaboration Cloud

Worldwide collaboration using Cisco Webex and Microsoft Teams

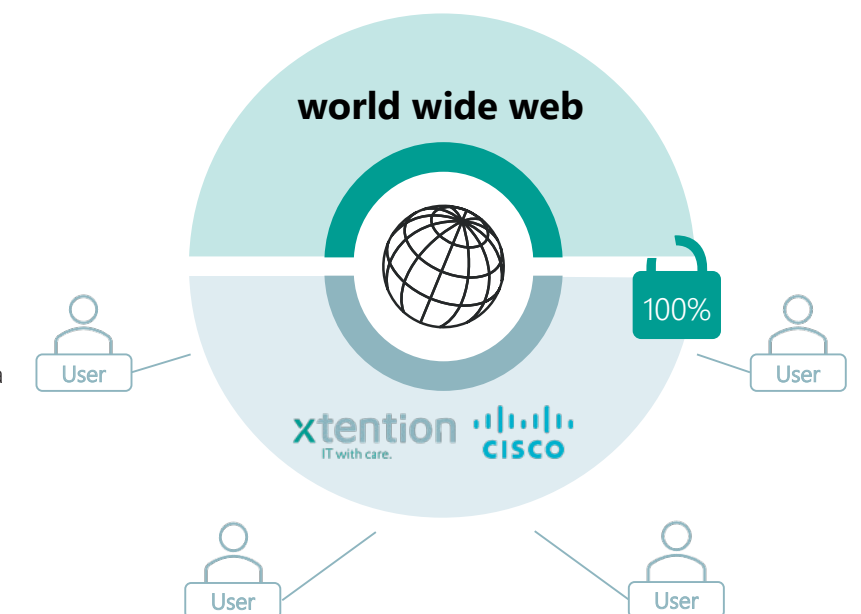
State-of-the-art collaboration solutions such as **Cisco Webex** or **Microsoft Teams** allow users worldwide to connect with colleagues or business partners, hold meetings and share data. As x-tention is a partner of Cisco and Microsoft, we can provide prompt and direct access to these solutions, so your staff do not need to worry about the administrative details.



Private Collaboration Cloud

Top-level data protection standards using Cisco and x-tention

We provide you with a private cloud solution based on state-of-the-art Cisco collaboration technology. Run in x-tention's own data centres in Wels, Austria, it is completely independent of global providers. The local site and limited number of users guarantee a high level of stability and top-speed data transfer. In addition, we apply highest standards of data protection and system reliability.



Certifications and partnerships

Your security at x-tention



ISO/IEC 27001



ISO/IEC 27701



ISO 9001



Listed by the German
National Association of
Statutory Health Insurance
Physicians (KBV)



Listed by the
statutory health
insurance



CISCO Premier
Partner



CISCO Master
Cloud & Managed
Services Certified
Partner



Product-related
certificate for
our video service



GDPR-compliant



Developed and
hosted in Austria

Benefits

of x-tention video conferencing solutions

- x-tention is a leading IT service provider in the healthcare sector
- Data storage in Austria guaranteed
- Highest standards of information and data security
- Video stream cannot be recorded centrally
- Complete on-call service around the clock
- No investment for data centre infrastructure
- High-quality devices
- Many years of hands-on experience in operations
- We stay ahead of the curve thanks to regular, direct contact with the manufacturer, Cisco
- Certifications: Certified operations in accordance with ISO 27001, Cisco Premier Partner and Cisco Master Cloud & Managed Services Certified Partner

THREE
STEPS
TO YOUR
VIDEO
SOLUTION

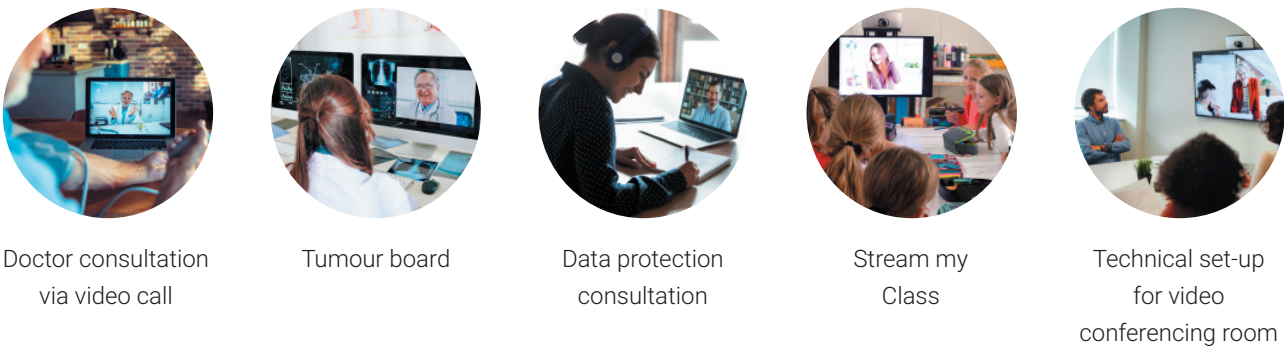
3 steps

to your exclusive video solution



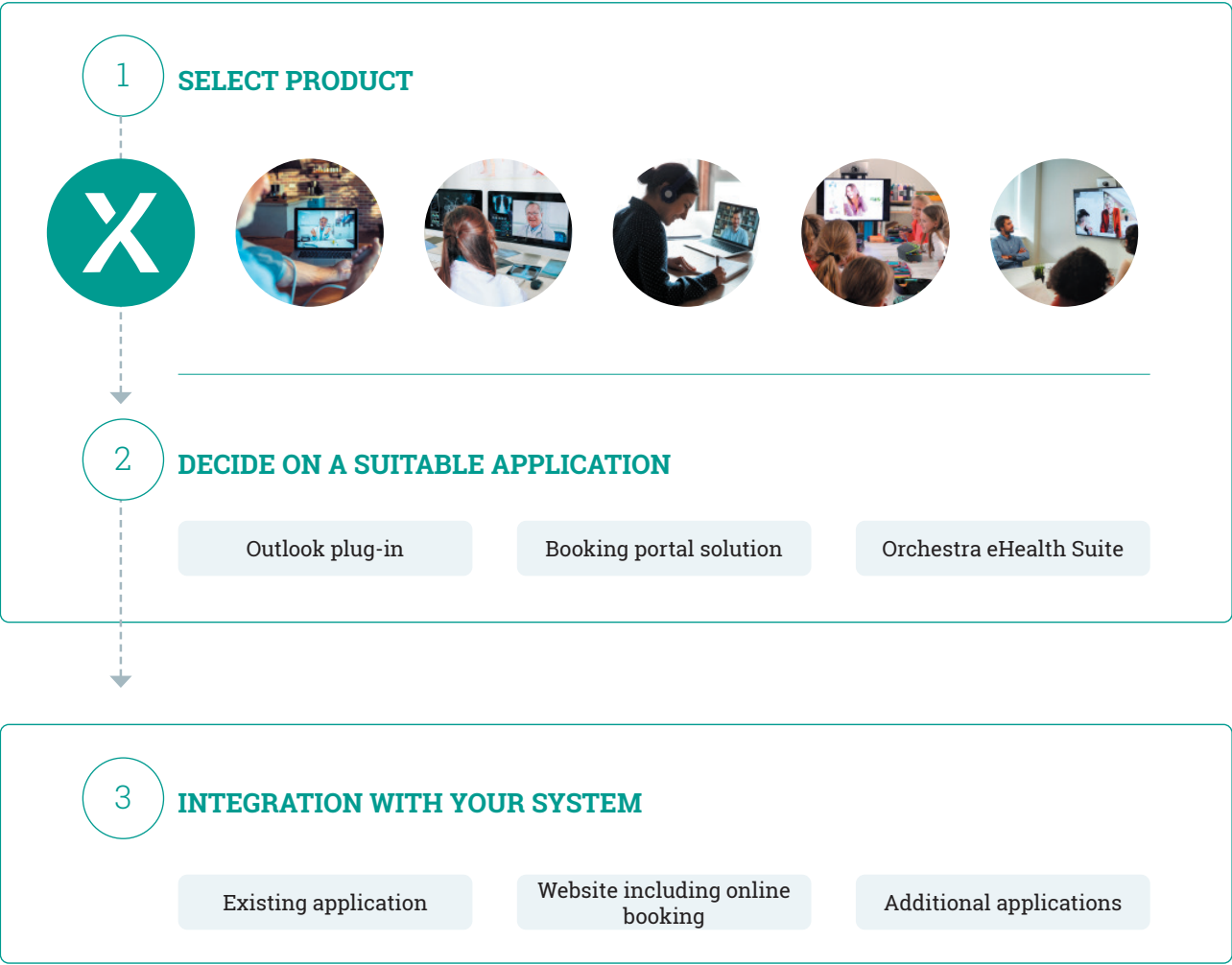
2 Step 2: Our solution

Tailored to your request



3 Step 3: Integration

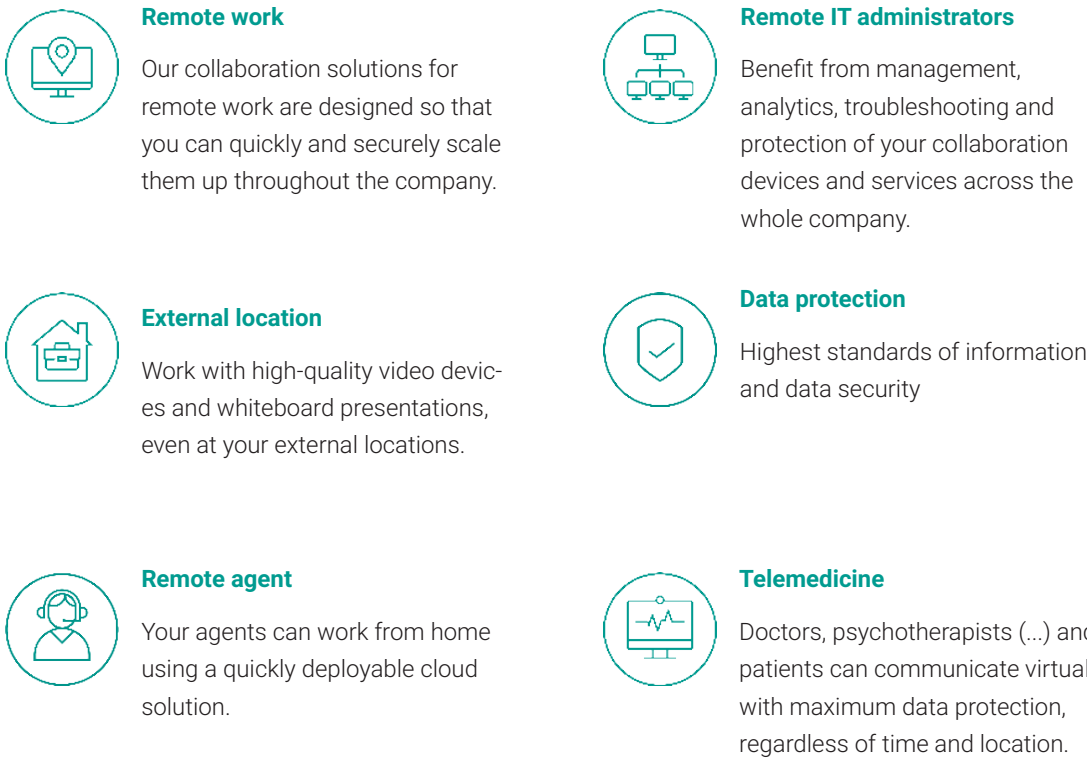
Our product in your system



1 Step 1: Your request

Work wherever you like

Our functions for seamless collaboration between remote teams allow your staff to stay connected at all times. Companies want greater commitment from their employees, and an improved customer experience regardless of where staff are based to increase productivity and make their organization more flexible. More effective collaboration solutions allow companies to work smarter.



Some of our clients



PRODUCTS

Book our
services here:





Doctor consultation via video call

Digital communication between service providers and their patients

Our video conferencing system allows hospitals, care homes and practices to offer secure video consultations and charge for them using the standard fee scale. All that users need are an internet connection and a device that

allows video calling (laptop, smartphone or tablet). Patients receive an invitation by email and can then join a video consultation with no need to install anything.



Benefits

- x-tention is a leading IT service provider in the healthcare sector
- Data storage in Austria guaranteed
- Highest standards of information and data security
- Video stream cannot be recorded centrally
- Complete on-call service around the clock
- No investment required for data centre infrastructure
- High-quality devices
- Many years of hands-on experience in operations
- Certifications: Certified operations in accordance with ISO 27001, Cisco Premier Partner and Cisco Master Cloud & Managed Services Certified Partner
- Browser-based solution – no additional installation necessary
- Group treatments for up to 25 participants
- Listed by the German National Association of Statutory Health Insurance Physicians (KBV) and Statutory Health Insurance (GKV)

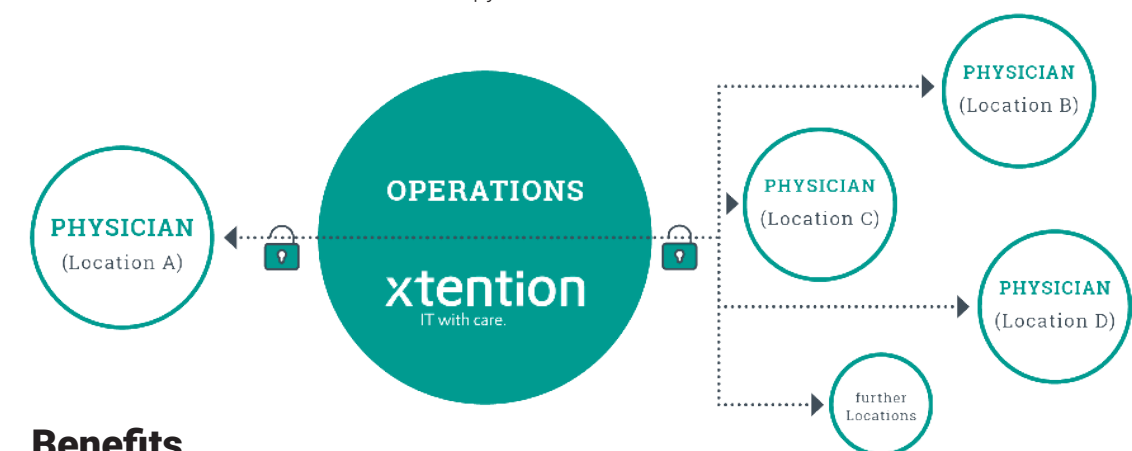


Tumour board

Effective meetings between doctors and institutions

In the case of complex illnesses, interdisciplinary cooperation across different specialist areas is crucial. Tumour boards allow all of a cancer patient's treatment providers to come together to agree on necessary treatments and individual courses of therapy. The tumour

board does a lot to improve the quality of diagnostics and treatment of cancer patients since doctors can communicate across sites, discussing patients' individual images and results via video stream.



Benefits

- Eligible for funding under the German Hospital Future Act (KHZG)
- 100% in our own data centre
- Operated solely by x-tention
- GDPR-compliant and especially secure because the data is processed in our own high-availability data centres that are certified for data protection
- x-tention is certified for ISO/IEC 27001:2013 and TÜV Austria's Certified Data Protection Management System standard
- Specifically optimized for use in the medical sector
- Including a hosted file-share system that is certified for data protection
- Browser-based solution – no additional installation necessary
- Cisco video conferencing equipment for tumour board meeting rooms



Data protection consultation

We answer your data protection questions

Our data protection consultants offer you real added value for your data protection. You won't hear 'it depends' in our data protection consultations. Instead, we give you specific answers relating to your challenges.

20 MINUTES

Compact consultation to answer general data protection questions.

50 MINUTES

Extensive consultation for tailored advice on specific data protection topics and company processes.

Benefits

• Here's what you gain from our data protection consulting:

- Transparent services for reasonable fixed prices with no contractual obligation
- Service packages for a flat rate or individual offerings if required
- Secure and certified video service (KBV certification and ISO 27701 data protection certification)

• Highly qualified experts provide tailored consulting

For us, technical knowledge and expertise are paramount and give you two distinct benefits:

1. It's quicker to implement your statutory data protection measures.
2. You can rely on our advice. Our experts have many years of experience in data protection, both on the consulting side and with implementing measures in practice.

Information technology is another of our areas of expertise. A lot of data protection today is closely linked to aspects of IT and information security. To implement data protection securely in practice and adapt systems if necessary, you need a high level of competence in both of those areas.

• We share our many years of experience and specialist knowledge with you

Our data protection team has been setting up data protection management systems for our clients for many years. They create extensive data protection concepts for mega-projects in the healthcare sector, public sector and industry, and are appointed as external data protection officers by dozens of clients in the DACH region. We would be more than happy to share our knowledge and expertise with you in a data protection consultation.



Stream my Class

We bring school to your child

When children become seriously ill, everything changes overnight. Hospital stays or an increased risk of infection mean that they can no longer go to school, and they lose contact with their friends. But that social contact can often play a very important role in the recovery process. That's why x-tention has joined forces with tech company Cisco Austria to develop a virtual classroom called Stream my Class. This complete video conferencing solution allows sick children to reconnect with their classmates.

How it works and technical requirements

A specially developed mobile video conferencing unit – with monitor and high-resolution camera – transmits the whole lesson live. The child also has a video conferencing solution at home, which allows them to interact with their teacher and classmates. All you need to use 'Stream my Class' is a power supply. All other components and technical prerequisites are provided via the device itself – as a complete solution.

Benefits

- x-tention is a leading IT service provider in the healthcare sector
- Data storage in Austria guaranteed
- Highest standards of information and data security
- Maximum data protection, as there is no way to record the video stream centrally
- Complete on-call service around the clock
- No investment required for data centre infrastructure
- High-quality devices
- Many years of hands-on experience in operations
- We stay ahead of the curve thanks to regular, direct contact with the manufacturer, Cisco
- Certifications: Certified operations in accordance with ISO 27001, Cisco Premier Partner and Cisco Master Cloud & Managed Services Certified Partner
- x-tention delivers and sets up the system, and shows you how to use it.



Technical set-up for video conferencing rooms

Effective meetings at your own institution

As well as Collaboration Cloud solutions for digital video conferencing, x-tention provides extensive end-to-end solutions for meeting rooms, conference rooms and tumour boards. Our portfolio includes state-of-the-art audio and video set-ups for the best possible result in all kinds of meeting room, plus a secure and data-protection-certified video service. Drawing on their extensive technical expertise, our experienced team develop bespoke one-stop solutions for a range of video conferencing systems, tailored precisely to your needs.

Benefits

- Live knowledge exchange and knowledge transfer
- Rapid treatment
- Doctors, patients, employees, customers and partners can easily take part in a meeting from remote locations
- Standard-based solution
- We stay ahead of the curve thanks to regular, direct contact with the manufacturer, Cisco
- High-quality devices
- Many years of hands-on experience in operations

Collaboration devices

We provide an extensive range of innovative, high-quality devices, tailored to your needs: IP telephones, web, mobile and desktop clients.



Cisco Webex Room Kit Pro

- Developed for conference rooms, auditoriums and very large rooms
- Video collaboration in ultra-high definition (UHD)
- Various codec options for individual set-ups
- Integration with multiple cameras and screens
- Room OS, Touch 10 controller



Cisco Webex Room Kit Plus

- For larger, deeper rooms with up to fourteen people
- Separate Codec Plus and four cameras
- Integrated speakers and microphones
- Room OS, Touch 10 controller



Cisco Webex Room Kit

- For meeting rooms with up to seven people
- Camera and codec in one device that is integrated into your screen
- Integrated speakers and microphones
- Room OS, Touch 10 controller



Cisco Webex Room Kit Mini

- For huddle spaces with two to five people
- Codec with 120-degree field of vision
- Integrated speakers and microphones
- Room OS, Touch 10 controller



Ideal for video consultations with doctors

Webex Desk Pro – All in One

Create your own office wherever you are, thanks to our most advanced collaboration device with an interactive 27-inch, 4K display, 71-degree HD camera, outstanding sound system and sophisticated microphone array with noise cancellation. You can hold video conference calls, work, be creative together, and it's ideal for your home, office, practice or any shared room.



Webex Board

A constant flow of new ideas! Foster your employees' creativity using the wide range of options offered by Cisco Webex Boards. You also save the costs of meeting room equipment while still ensuring that the rooms themselves are used more often.

x-tention group



How to get in touch

x-tention Informationstechnologie

AT	+43 7242 21 55	office@x-tention.at
DE	+49 6221 360550	office@x-tention.de
CH	+41 43 222 60 22	office@x-tention.ch
UK	+44 203 983 9860	office@x-tention.co.uk

soffico

DE	+49 821 455 901 00	info@soffico.de
----	--------------------	-----------------

FAKTOR D consulting

DE	+49 821 455 9021 00	info@xd-consulting.de
----	---------------------	-----------------------

it for industries

AT	+43 7242 21 55 0	office@itforindustries.at
----	------------------	---------------------------

Cloud21 Ltd

UK	+44 845 838 8694	info@cloud21.net
----	------------------	------------------



Antonio Grgic

Sales

Telephone	+43 7242 2155 6087
Email	antonio.grgic@x-tention.at